GOVERNMENT OF ANDHRA PRADESH
ABSTRACT

THE ANDHRA PRADESH PUBLIC SERVICES DELIVERY GUARANTEE RULES, 2018 - Amendments - Notified - Orders - Issued.

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INDUSTRIES & COMMERCE (P&I) DEPARTMENT

G.O.MS.No. 20

Dated: 14-02-2025
Read the following:

1. G.O. MS No. 101, Industries & Commerce (Policy & Investment) Department, dated:04.09.2018.
2. G.O. MS No. 47, Industries & Commerce (Policy & Investment) Department, dated:03.09.2020.
3. G.O. MS No. 3, Industries & Commerce (Policy & Investment) Department, dated:29.01.2021.
4. G.O. MS No. 81, Industries & Commerce (Policy & Investment) Department, dated:30.11.2022.

ORDER:

Whereas, in exercise of the power conferred under sub-section (1) of section 20 of The Andhra Pradesh Public Service Delivery Guarantee Act, 2018 (Andhra Pradesh Act No. 6 of 2018) Government have issued The Andhra Pradesh Public Service Delivery Guarantee Rules 2018 vide GO 1st read above for implementation of the provisions of the said Act.

2. And whereas, in order to facilitate the investors and provide an investor friendly environment, Government further felt a need to bring in more services under the purview of Service Delivery Guarantee and decided to amend the Andhra Pradesh Public Services Delivery Guarantee Rules, 2018 issued in G.O. MS No. 101, Industries & Commerce (Policy & Investment) Department, dated:04.09.2018.

3. Accordingly the following notification shall be published in the next Extraordinary issue of Andhra Pradesh Gazette.

Notification

In exercise of the powers conferred by sub-section (1) of Section 20 of the Andhra Pradesh Public Services Delivery Guarantee Act, 2018 (Andhra Pradesh Act No.6 of 2018), the Governor of Andhra Pradesh hereby makes the following amendments to the Andhra Pradesh Public Services Delivery Guarantee Rules, 2018 issued in G.O.Ms.No.101, Industries & Commerce (Policy & Investment),Dated: 04-09-2018 as subsequently amended:

(p.t.o.)

Amendments

The schedule of 12 services (schedule as appended) is added to the existing schedule.

(BY ORDER AND IN THE NAME OF THE GOVERNOR OF ANDHRA PRADESH)

N.YUVARAJ
SECRETARY TO GOVERNMENT & CIP

To
The Commissioner of Printing & Stationery, Store & Purchase, AP, Vijayawada (with a request to publish the above notification in next extraordinary issue of Andhra Pradesh Gazette immediately and arrange to furnish 200 copies to Government)
The Director of Industries, Andhra Pradesh, Vijayawada.
All the Departments of AP Secretariat, Velagapudi.
All Head of Department, Govt. of AP
All District Collectors in state of Andhra Pradesh
Copy to:
The Law (H) Department Finance (Rev, I&C)dept
The PS to Principal Secretary to CM, CMO, AP Secretariat Velagapudi
The PS to Minister for Industries, AP Secretariat, Velagapudi
The PS to Secretary to Government, Industries and Commerce and Food Processing.

//FORWARDED: : BY ORDER//

SECTION OFFICER

SCHEDULE – ANDHRA PRADESH PUBLIC SERVICE DELIVERY GUARANTEE RULES, 2018

SN	Public Service	Public Authority	Competent Authority	Appellate Authority	Stipulated Timeline	Compensation
1	Registration/ Renewal underPlastic Waste ManagementRules, 2016 for manufacturer	APPCB	Chief Environment Engineer- APPCB	Special Secretary/Secretary, Environment, Forest,Science & TechnologyDepartment	15 days	Rs. 250 per day uptoa maximum of Rs.25,000
2	Permission for Demolition and Reconstruction of Building	Department ofMunicipal Administration &UrbanDevelopment(MAUD)	ULB – Commissioner UDA – Vice Chairperson APCRDA – Commissioner VMRDA – Metropolitan Commissioner	Appellate Committee as specified in AP Building Rules, 2017 under rule 3 (21)(g)	15 days	Rs. 250 per day upto a maximum of Rs. 25,000
		APIIC	Commissioner, IALA	Zonal Manager of concerned Zone	15 days	Rs. 250 per day upto a maximum of Rs. 25,000
		Panchayat Raj Department	Panchayat Secretary of Gram Panchayat	Commissioner of Panchayat Raj	15 days	Rs. 250 per day upto a maximum of Rs. 25,000
3	Permission for Alteration and Addition/Revision/Revalidation of Building Plan	Department ofMunicipal Administration &UrbanDevelopment(MAUD)	ULB – Commissioner UDA – Vice Chairperson APCRDA –	Appellate Committee as specified in AP Building Rules, 2017 under rule 3 (21)(g)	15 days	Rs. 250 per day upto a maximum of Rs. 25,000

SN	Public Service	Public Authority	Competent Authority	Appellate Authority	Stipulated Timeline	Compensation
			Commissioner VMRDA – Metropolitan Commissioner			
		APIIC	Commissioner, IALA	Zonal Manager of concerned Zone	15 days	Rs. 250 per day upto a maximum of Rs. 25,000
		Panchayat Raj Department	Panchayat Secretary of Gram Panchayat	Commissioner of Panchayat Raj	15 days	Rs. 250 per day upto a maximum of Rs. 25,000
4	Permission to draw Water from river / public tanks	Irrigation & CAD	Chief Engineer	Engineer-in-Chief	15 days	Rs. 50 per day upto a maximum of Rs. 10,000
5	Brand Registration	APSBCL	MD, APSBCL	Principal Secretary Revenue (Excise)	21 days	Rs. 200 per day upto a maximum of Rs. 25,000
6	Renewal of Brand Registration	APSBCL	MD, APSBCL	Principal Secretary Revenue (Excise)	21 days	Rs. 200 per day upto a maximum of Rs. 25,000
7	Label Registration	Excise Department	Commissioner, Excise	Principal Secretary Revenue (Excise)	21 days	Rs. 200 per day upto a maximum of Rs. 25,000
8	Renewal of Label Registration	Excise Department	Commissioner, Excise	Principal Secretary Revenue (Excise)	1. 21 days without self-certification 2. Auto-renewal with self certification	Rs. 200 per day upto a maximum of Rs. 25,000
9	License for local sale, Import and export permit of Spirit /ENA/AA/IS	Excise Department	Commissioner, Excise	Principal Secretary Revenue (Excise)	10 days	Rs. 200 per day upto a maximum of Rs.

SN	Public Service	Public Authority	Competent Authority	Appellate Authority	Stipulated Timeline	Compensation
	etc					25,000
10	Renewal of License for local sale, Import and export permit of Spirit and Indian-made foreign liquor (IMFL)	Excise Department	Commissioner, Excise	Principal Secretary Revenue (Excise)	10 days	Rs. 200 per day upto a maximum of Rs. 25,000
11	Temporary electricity connection	DISCOMs – Energy	SE-DISCOM	Chief General Manager – Operations	7 days	Rs. 250 per day upto a maximum of Rs. 25,000
12	Electrical safety NOC for increase in load	CEIG	**Upto999 KVA** Electrical Inspector/Deputy Chief Electrical Inspector **1000 KVA& above** Director of Electrical Safety and Chief Electrical Inspector	**Upto 999 KVA** Director of Electrical Safety and Chief Electrical Inspector **1000 KVA & above** Principal Secretary, Energy	7 days	Rs. 250 per day upto a maximum of Rs. 25,000

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SECRETARY TO GOVERNMENT & CIP